We want all our Adventurers to have a really wild adventure every time they visit Chessington World of Adventures Resort. This guide has been designed to give you a full picture of our attractions, and hopefully, along with general ride restrictions and details, will enable you to assess your own abilities to make informed decisions about the attractions you wish or are able to use. Merlin Entertainments Group takes a responsible approach with regards to policies and procedures for guests with a disability visiting its attractions. In this respect, all UK attractions work to a Group policy in order to maintain consistency of approach, and also to comply with the Equality Act 2010 (EA).

“Members of the British Association of Leisure Parks, Piers and Attractions (BALPPA) welcome visits by disabled people and will do all that is possible to ensure a safe and pleasurable stay. However, certain rides and attractions in our parks can be physically demanding and vigorous. We therefore reserve the right to refuse admission to certain rides should we feel there is a danger to a particular individual or individuals for whatever reason. We have been advised by the Health & Safety Executive that refusal on the grounds of health & safety does not constitute discrimination. We hope that you understand and accept the decisions made in the interests of your safety.”

Disabled parking can be accessed via our Lodge Car Park and spaces are situated next to the Safari Hotel and Lodge Gate entrance. Please take advice from the car park attendant who will direct you to the correct space. Parking fees apply.

We offer a number of spaces on a first come, first served basis, for those who have a Blue Badge identifying a mobility issue. We do ask that the owner of the Blue Badge be present in the vehicle when parking. We recommend if the Blue Badge holder intends to use the Blue Badge as proof of documentation for Ride Access Pass registration, that a clear photograph is taken of both parts of the Blue Badge, including the photo identification.

Guests who have the following documentation are entitled to one free carer ticket and a second carer ticket at a reduced rate; all other members of the party are required to purchase a full price ticket.

1. Disability Living Allowance or Attendance Allowance award letter (dated within the last 12 months).
2. Personal Independence Payment letter (dated within the last 12 months).
3. A current and valid Blue Badge.
4. Letter from a GP or consultant (dated within the last 12 months) confirming the need for a full time carer. This does not need to be a letter of diagnosis.

Unfortunately we will not be able to issue carers tickets without seeing the above documentation.

Adventurers with a disability can obtain a transferable helper’s Annual Pass if you are able to provide evidence of your disability (e.g. Blue Badge or similar). To find out more please visit The Merlin Annual Pass Hub in Mexicana.

Large groups of guests with a disability visiting our park are advised to contact our Guest Help and Information team, ideally prior to their visit, or otherwise upon arrival for further advice about access and facilities. The team can be reached via a dedicated email address enquiries@chessington.co.uk.

Located in Adventure Point, the Guest Help and Information team can offer advice on ride access and restrictions, issue Ride Access wristbands and passes (conditions apply) and provide further information on facilities for Adventurers with a disability. Guest Help and Information can also check Adventurers’ heights to advise which rides you can go on, all ride attendants reserve the right to refuse entry onto a ride when height checking at any attraction.

Toilets with disabled access are available throughout the park and you’ll find their locations marked on the park map. Please note that these facilities are fitted with a Radar Key. If you do not have a Radar Key and require use of these facilities, please speak with a member of staff at Guest Help and Information for assistance.
ABOUT THE RIDE ACCESS PASS

Ride Access Passes are reserved for Adventurers who do not understand the concept of queueing; have difficulties with everyday social interaction; have a limited capacity to follow instruction or to understand others’ emotional feelings or expressions, and may become agitated or distressed having to wait for extended periods of time; have a physical disability that prevents them standing for extended periods of time and permanently non-ambulant guests.

Please note that having a registered disability does not mean you automatically receive a Ride Access Pass.

An application for a Ride Access Pass is made at Guest Help & Information. Documentation is required to support all applications and staff reserve the right to refuse a Pass to anyone who does not show appropriate documentation.

If you require a Ride Access Pass you will need to provide one of the following forms of documentation:

• A certified NHS Letter from your doctor or consultant clearly stating why you are eligible for the policy.
• A letter from a professional body (e.g. Nurse, Bupa Healthcare Advisor) clearly stating why you are eligible for the policy.
• A DLA, DWP or PIP letter stating you are entitled to HIGHER RATE MOBILITY allowance – please note we will only accept higher rate mobility allowance for a Ride Access Pass, no other letters will be accepted.
• A Blue Badge along with an additional form of photographic identification.

WHEELCHAIR HIRE

Wheelchair hire is available from Adventure Point Gift Shop and is charged at £10 per day plus a £50 fully refundable pre-authorisation. The number of wheelchairs we hold is limited and we cannot guarantee their availability. Please note wheelchair loss or damage may result in a charge. Registered disabled guests with documented proof may hire a wheelchair free of charge, a £50 refundable pre-authorisation will still apply, please speak to a member of staff for more details. Failure to return wheelchair will result in a charge of £185, all pre-authorisations must be done on a credit or debit card.

FIRST AID CENTRE

This is located in Forbidden Kingdom close to Rameses Revenge. The First Aid team caters for a number of special needs, including cold storage of medicines.

RESTAURANTS AND SHOPS

If you need assistance when visiting any of our shops or restaurants, you’ll find hosts on hand who will be happy to help.

ZOO AND SEA LIFE CENTRE

Our Zoo and SEA LIFE centre are all fully accessible and can be found in 3 areas. The SEA LIFE centre is located near our Lodge Gate and hosts are on hand to assist any guests who require additional assistance. Our Trail of the Kings is accessible to get a close up look into the world of our fascinating animal Kings. Wanyama Reserve is located behind our Resort Hotels and puts our Grevy’s Zebra, Scimitar Horned Onyx, Meerkats and Giraffe centre stage.

CHANGING PLACES TOILET

Changing Places toilets are located in the Pirates’ Cove area of the Resort and include a hoist, change area and shower facility alongside accessible toilet facilities. These facilities are also fitted with a Radar Key.
RIDE ACCESS SYSTEM

• Adventurers will be issued with a Ride Access Pass by the team at Guest Help and Information.

• All Adventurers will be required to sign Terms and Conditions to confirm they understand the policy and how to use it.

• A minimum of one companion is required to accompany the wristband holder on a ride and must be at least 14 years of age, unless stated otherwise in this guide. A maximum of 3 companions may accompany any disabled Adventurer.

• Once issued with a pass, Adventurers will have 10 tokens to use on any attractions of their choosing, once full, a completed pass can be exchanged for a new pass at Guest Help and Information.

• Adventurers are required to present the pass at the designated disabled access point as listed in this guide and where displayed at the attraction.

  • Once at the ride or attraction, the attendant will cross through one token.

• When going onto the ride you will be given a time for your next ride, which will correlate to the current length of the main queue for the ride you are at.

Only one pass at any one time will be issued to each eligible disabled Adventurer and lost or damaged passes will not be replaced under any circumstances.

Please note that a maximum of three companions (companions can be interchanged throughout the day) can accompany a disabled Adventurer onto our rides and attractions via the access stated above. Height, size and other safety restrictions also apply; these are displayed on the Park Map and on signage at the rides and should be read in conjunction with the Accessibility Guide.

If guests wish to use the main queue line of a ride to avoid using a ride token they are able to do so however all Ride Access Pass holders must still follow the relevant restrictions for disabled guests and follow the instructions of the Rides and Attractions team.
RIDES & ATTRACTIONS

AFRICA

THE GRUFFALO ARENA
- Suitable for both ambulant and non-ambulant guests.
- Wheelchair seating available.
- Speak to stage attendant for Meet & Greet opportunities.

TREETOP HOPPERS
- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be 0.9m tall to ride. An adult over 16 must accompany guests between 0.9m and 1.3m tall.
- Maximum of 2 adults per row.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.

TOADIE’S CRAZY CARS
- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- An adult over 16 must accompany guests under 1.1m tall.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

CHESSINGTON ZOO

AFRICA

AMAZU TREETOP ADVENTURE
- Disabled access via the attraction entrance.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- Guests under 0.9m tall must be accompanied by an adult to experience this attraction.
- A number of steps are in place at this attraction.

FORBIDDEN KINGDOM

RAMESSES REVENGE
- Disabled access via the dedicated entrance. Please be aware that this access route involves 18 steps.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- Guests must be over 1.4m and under 1.96m tall to ride.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.

TOMB BLASTER
- Disabled access via the ride exit.
- No more than 4 companions per disabled guest.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- An adult over 16 must accompany guests under 1.1m tall.
- Ride Access Pass holders must be able to walk unaided.
- Ride Access Pass holders must sit in the 2nd carriage of the train.

TREETOP HOPPERS
- Suitable for both ambulant and non-ambulant guests.
- Wheelchair seating available.
- Speak to stage attendant for Meet & Greet opportunities.

TOADIE’S CRAZY CARS
- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- An adult over 16 must accompany guests under 1.1m tall.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.
**LAND OF THE DRAGONS**

**CANOPY CAPERS**
- Disabled access via the attraction entrance. Please be aware that this access route has 21 steps.
- No more than 3 companions per disabled guest.
- **Not suitable for non-ambulant guests.**
- An adult over 16 must accompany guests under 0.9m tall.
- Please be aware that there are uneven surfaces and steps inside the attraction.

**DRAGON’S PLAYHOUSE**
- Disabled access via the attraction entrance.
- No more than 3 companions per disabled guest.
- **Suitable for both ambulant and non-ambulant guests.**
- Guests must be under 1.4m tall to experience this attraction.
- One companion must be over 14, over 1.4m tall and non-active in the attraction.
- Please note there are uneven surfaces in this attraction and climbing is required to reach the upper levels.
- Please note that socks are required to enter this attraction.

**GRiffin’s Galleon**
- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- **Suitable for both ambulant and non-ambulant guests.**
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 0.9m tall to ride. An adult over 16 must accompany guests between 0.9m and 1.2m tall.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

**SEA DRAGONS**
- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- **Suitable for both ambulant and non-ambulant guests.**
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- An adult over 16 must accompany guests under 1.1m tall.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.
ADVENTURE POINT

ADVENTURE TREE
- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Wheelchairs are permitted on the ride but must be secured into designated carriages. A maximum of two wheelchairs are permitted per ride.
- An adult over 16 must accompany guests under 1.3m tall.
- Accompanying adults must stand next to the child they are accompanying, if the child is sitting on a tiger, giraffe, rhino or capybara. They must not stand on the outside edge of the ring.
- Accompanying adults must sit next to the child they are accompanying, if the child is sitting in a rocking chariot, one of the benches or spinning tubs.
- Limited restraint on ride. Guests must be able to sit in an upright position at all times and hold on tight to be able to sit on a tiger, giraffe, rhino or capybara.
- Not suitable for guests with heart conditions, high blood pressure, back problems, neck problems or expectant mothers.

HOCUS POCUS HALL
- Disabled access via the attraction entrance – please approach the ride attendant at the entrance for access.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- An adult over 16 must accompany guests under 1.1m tall.
- May not be suitable for those under the age of 4.
- Strobed lighting is used in this attraction and visibility may be reduced as a result of the UV lighting effects.
- Ambulant Adventurers are able to experience with a companion under the age of 14; we strongly recommend that if you choose to experience without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity in the unlikely event of an emergency situation.

TINY TRUCKERS
- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- An adult over 16 must accompany any guest under 1.1m tall.
- One truck per group, depending on size of guest.
- Maximum of 2 adults per truck.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

MEXICANA

RATTLESNAKE
- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 1.4m and under 1.96m tall to ride.
- Maximum of 3 adults per car.
- Ride Access Pass holders must be able to walk unaided.
- Ride Access Pass holders with vertigo may be affected.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
**LAND OF THE TIGER**

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 1.2m tall to ride. An adult over 16 must accompany guests between 0.9m and 1.1m tall.
- Ride Access Pass holders must be able to walk unaided.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ride Access Pass holders must sit in designated seats as advised by the ride attendant.

**SCORPION EXPRESS**

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 0.9m tall and under 1.96m tall to ride. An adult over 16 must accompany guests between 0.9m and 1.1m tall.
- Ride Access Pass holders must be able to walk unaided.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ride Access Pass holders must sit in designated seats as advised by the ride attendant.

**TIGER ROCK**

- Disabled access via the dedicated entrance. Please be aware that this access route has 27 steps. For special assistance please speak to a ride attendant.
- No more than 4 companions per disabled guest, one boat per group.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 1.2m tall to ride. An adult over 16 must accompany guests under 1.3m tall.
- Ride Access Pass holders must be able to walk unaided.
- Ride Access Pass holders must be able to board the boat whilst in motion (conveyor-belt system).
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ride Access Pass holders must sit in the middle of the boat.

**Pirates’ Cove**

- Disabled access via the dedicated entrance. Please be aware this access route has 7 steps. For wheelchair access please speak to a ride attendant at the exit.
- No more than 4 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 1m tall to ride. An adult over 16 must accompany guests between 1m and 1.3m tall.
- Ambulant guests and companions must be seated in row 4 or 5 and non-ambulant and companions must be seated in row 5 only. An adult over 16 must be seated at the open ends of the row, to meet this restriction you may be asked to be seated next to other riders.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

**BLACK BUCCANEER**

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 0.9m and under 1.96m tall to ride. An adult over 16 must accompany guests between 0.9m and 1.1m tall.
- Ride Access Pass holders must be able to walk unaided.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ride Access Pass holders must sit in designated seats as advised by the ride attendant.

**SEASTORM**

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 0.9m tall to ride. An adult over 16 must accompany any guests between 0.9m and 1.1m tall.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.
THE GRUFFALO RIVER RIDE ADVENTURE

- Disabled access via the dedicated entrance. Please be aware this access route has a number of steps.
- Disabled queue merges with main queue at batching point.
- No more than 4 companions per disabled guest, maximum of 4 adults per boat and one boat per group.
- Not suitable for non-ambulant guests over 1.1m.
- Non-ambulant guests under the height of 1.1m are permitted to ride but carers must be able to carry guest in the event of an emergency situation.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- An adult over 16 must accompany any guests under 1.1m tall.
- Ride Access Pass holders must be able to board the boat whilst in motion (conveyor-belt system).
- Ride Access Pass holders must be able to walk unaided if over 1.1m.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.

VAMPIRE

- Disabled access via the dedicated entrance in Trail of the Kings. Please be aware this access has 7 steps.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 1.1m and under 1.96m tall to ride. An adult over 16 must accompany guests between 1.1m and 1.3m tall.
- Ride Access Pass holders must be able to walk unaided.
- Ride Access Pass holders must sit at the back of the train.

MONKEY SWINGER

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 1.2m tall.
- Limited restraint on ride. Guests must be able to sit in an upright position at all times and hold on tight.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.

JUNGLE BUS

- Disabled access via the ride exit.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 0.9m and under 1.96m tall.
- An adult over 16 must accompany guests between 0.9m and 1.1m tall.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

KOBLA

- Dedicated disabled entrance via the ride exit. Please note this access has 8 steps.
- No more than 3 companions per disabled guest.
- Not suitable for non-ambulant guests.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 1.2m and under 1.96m tall to ride.
- Ride Access Pass holders must be able to walk unaided.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.

WILD WOODS
TEMPLE OF MAYHEM

- Disabled access via the attraction exit.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Guests must be over 4 years of age and under 1.1m tall to enter.
- One companion must be over 1.4m tall and non-active in the attraction.
- Please note that there are stairs to the upper levels.

TUK TUK TURMOIL

- Disabled access via the ride exit.
- No more than 3 companion per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- Guests must be over 0.9m tall to ride. An adult over 16 must accompany any guests between 0.9m and 1.3m tall.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

ZUFARI

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- An adult over 16 must accompany any guests under 1.1m tall.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

FLYING JUMBOS

- Disabled access via the dedicated entrance.
- No more than 3 companions per disabled guest.
- Suitable for both ambulant and non-ambulant guests.
- Non-ambulant guests will need to transfer from their wheelchair to the ride.
- An adult over 16 must accompany any guests under 1.1m tall.
- Ambulant Adventurers are able to ride this attraction with a companion under the age of 14; we strongly recommend that if you choose to ride without the assistance of a companion at least 14 years old someone of at least this age remains in a close proximity of the ride in the unlikely event of an emergency situation.

ZUFARI: RIDE INTO AFRICA!

- Disabled access via the dedicated entrance.
- No more than 4 companions per disabled guest.
- Not suitable for non-ambulant guests.
- Wheelchairs are not permitted on the ride.
- This ride involves a complex offload procedure and is not suitable for all guests. For more detailed information, please speak to a ride attendant.
- Guests must be over 1m tall to ride. An adult over 16 must accompany any guests between 1m and 1.3m tall.
- Ride Access Pass holders must be able to walk un-aided.
- Not suitable for guests who suffer from back, heart or neck problems, or expectant mothers.
- Guests must be able to brace themselves with their hands and/or feet and remain sitting in an upright position.
ENJOY YOUR WILD ADVENTURE!