







# Wheelchair User **Access Guide**

## Acceptance ofuse

All guests must read the restrictions and requirements of our rides and attractions before joining a ride queue line.

All guides and policies are designed to assist our guests with disabilities to ensure everyone has a safe and fun filled day out. Guest health and safety is our top priority, and therefore we reserve the right to refuse admission to a ride or attraction should we feel there is a danger to an individual for any reason.

We have been advised by the Heath and Safety Executive that refusal on the grounds of health and safety does not constitute discrimination.

Please be aware that Tiger Rock and The Gruffalo River Ride Adventure have continuous moving boats and guests must be able to get on and off the ride within 30 seconds unassisted. If you need further information regarding our ride on / off load or evacuation procedure, please see our ride flash cards for more details or speak to a Ride Attendant.

## Persons with mobility impairment



### **Rides & Attractions which may** involve steps and/or walking

- AMAZU \*walk through self-play attraction
- Blue Barnacle (5 Steps)
- Canopy Capers \*walk through self-play attraction
- Dragon's Fury (9 Steps)
- + The Gruffalo River Ride Adventure (under1.1m) (32 Steps)
- 🔶 Mandrill Mayhem

- 🐣 Adventure Tree
- 🕂 Barrel Bail Out
- Croc Drop
- Dragon's Playhouse \* ground floor access only Elmer's Flying Jumbos
- 🔶 Griffins Galleon
- + Jungle Rangers
- 🔶 Mamba Strike

Please note all ride restrictions apply

### Self transfer

- 🛉 Rattlesnake River Rafts
- 🔶 Tiger Rock (28 Steps)
- 🖶 Tomb Blaster
- 🔶 Vampire (7 Steps)
- 🔶 ZUFARI

### **Step-free Rides & Attractions**

- 🔶 Ostrich Stampede
- Room on the Broom + - A Magical Journey
- 🔶 Sea Dragons
- 🔶 Seastorm
- Tiny Truckers
- 🔶 Trawler Trouble
- Treetop Hoppers

## Persons with mobility impairment

### **Assisted transfer**



### **Rides & Attractions with** steps or walk short distances

- Blue Barnacle (5 Steps)
- 🔶 Tomb Blaster

🔶 Sea Dragons

🕂 Trawler Trouble

Treetop Hoppers

i Seastorm

🔶 The Gruffalo River Ride Adventure (under 1.1m) (32 Steps)

### **Step-free Rides & Attractions**

- 📥 Adventure Tree
- 🔶 🛛 Barrel Bail Out
- 🔶 Croc Drop
- Dragon's Playhouse \* ground floor access only
- Elmer's Flying Jumbos
- 🔶 Griffin's Galleon
- Jungle Rangers \*assistance rear seats only

### **Rides & Attractions where a maintained** seated position can be provided by companion

- 🔶 Adventure Tree
- Dragon's Playhouse \* ground floor access only
  A Magical Journey
- + Elmer's Flying Jumbos
- 🔶 The Gruffalo River Ride Adventure (under 1.1m) (32 Steps) 🔶 Treetop Hoppers
- Jungle Rangers

- 🔶 Room on the Broom -
  - Sea Dragons
- Tiny Truckers

### Please note all ride restrictions apply





(under 1.1m)